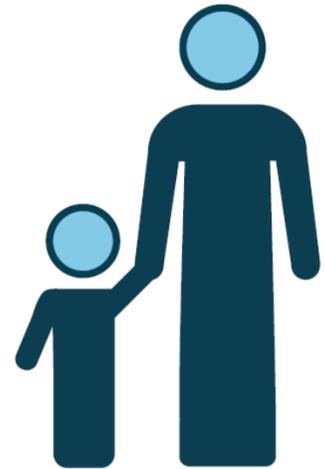


WARREN VILLAGE

Transforming Parents' Lives. Improving Children's Futures.



Step 1: Single-parent families living in poverty and in unstable housing situations come to Warren Village hopeful and motivated to change their situation but often apprehensive.

Step 2: Applicants need to have specific official documents to apply to the program.



Step 3: If the housing application is approved, applicants continue on to orientation. This informs them and allows the Family Services team to get a sense of applicants and if they are likely to succeed in the program.



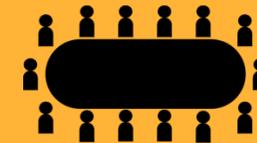
Step 4: A one-on-one interview is conducted with the parent. It doesn't explicitly involve the kids but they are often present, which gives Family Services an opportunity to assess goals and barriers to success.



Step 5: Applicants are required to attend Empowerment class. Modeled after life-skills programming, this class is entitled "The Power of Choice and Why it Matters."



Step 6: Staff will meet to determine whether an applicant is ready and a good fit for the program.



Step 7: At this phase applicants are added to a wait-list. When space becomes available a full lease will be signed.



JOURNEY MAP



Parent's Journey

Step 8: Upon move in residents will meet with housing and family services. Family services conducts assessments of parents.



Step 9: When they move into WV, residents get an apartment that is affordable, safe and accommodating for families.



Step 10: Residents are then linked with an advocate. This advocate helps the family with support, coaching, and goal planning.



Step 11: Residents attend life skills classes and take part in the Vital U program to help them achieve independence through increased confidence, self-sufficiency, and resilience.

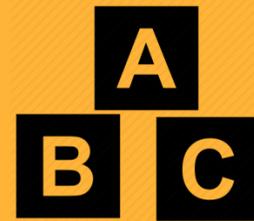


Child's Journey

Step 8: Family services conducts assessment of children.



Step 9: Eligible children entering WV will enroll at the Learning Center, be placed on a wait list, or referred to another quality learning program.



Step 10: Developmental assessments and early interventions are used to ensure all children are receiving appropriate services.



Step 11: After school care is provided to ensure parents are able to work and attend classes.





Step 12: Residents gain skills for sustainable wages by taking college courses, vocational training, or working full-time.

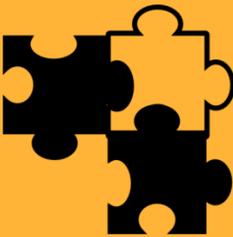
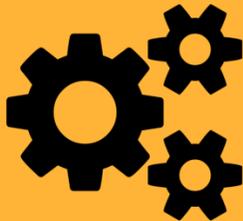
Step 13: Participants meet regularly with their advocate to stay up to date on objectives and adjust goals as needed.

Step 14: As a part of the program, residents develop community by meeting with other participants, giving back through volunteer hours (e.g. LEAD program), and working with alumni.



Step 15: After 18 months (on average) of being a part of WV, kids are on the path towards school readiness and participants feel empowered and have the skills necessary to continue towards a degree/certificate, full time work, and stable housing. Residents are asked to stay connected with Warren Village and can join the Alumni Engagement Network.

Parent's Journey



Child's Journey



Step 12: School aged kids can attend Kids' Club to engage in special enrichment activities.

Step 13: A pediatric clinic is available to ensure resident children are happy and healthy.

Step 14: Child advocacy services are provided to ensure healthy physical growth; social, intellectual and emotional development; language skills; self-help skills; creativity; and critical thinking.

